

Accessibility Statement for Public Information and Contact

Jacksonville Housing Authority is committed to ensuring digital accessibility for people with disabilities. We are continually improving the user experience for everyone, and applying the relevant accessibility standards.

Measures to support accessibility

Jacksonville Housing Authority takes the following measures to ensure accessibility of Public Information and Contact:

- Include accessibility as part of our mission statement.
- Integrate accessibility into our procurement practices.
- Assign clear accessibility targets and responsibilities.

Conformance status

The [Web Content Accessibility Guidelines \(WCAG\)](#) defines requirements for designers and developers to improve accessibility for people with disabilities. It defines three levels of conformance: Level A, Level AA, and Level AAA. Public Information and Contact is partially conformant with WCAG 2.1 level AA. Partially conformant means that some parts of the content do not fully conform to the accessibility standard.

Feedback

We welcome your feedback on the accessibility of Public Information and Contact. Please let us know if you encounter accessibility barriers on Public Information and Contact:

- Phone: 1-501-982-2267
- E-mail: dgatessha@gmail.com
- Visitor address: 3600 Max Howell Dr. Jacksonville, AR 72076
- Postal address: PO Box 734 Jacksonville, AR 72078

We try to respond to feedback within 2-4 business days.

Formal complaints

Fill out a contact form with complaint in the message field. The contact form can be found at jvillehousing.com/contact-us.

This statement was created on 11 July 2019 using the [W3C Accessibility Statement Generator Tool](#).